

## WEDNESDAY 30 SEPTEMBER 2020 AT 6.30 PM

## **Microsoft Teams**

The Councillors listed below are requested to attend the above meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

Membership

Councillor Barrett Councillor Beauchamp Councillor Birnie (Chairman) Councillor P Hearn Councillor Hobson Councillor McDowell Councillor Ransley Councillor Riddick Councillor Rogers Councillor Silwal (Vice-Chairman) Councillor Stevens Councillor Taylor Councillor Timmis

For further information, please contact Corporate and Democratic Support or 01442 228209

# AGENDA

8. PLANNING, DEVELOPMENT AND REGENERATION Q1 PERFORMANCE REPORT (Pages 2 - 6)



Report for:	Strategic Planning and Environment Overview and Scrutiny Committee		
Date of meeting:	30 September 2020		
Part:	1		
If Part II, reason:			

Title of report:	Planning, Development and Regeneration Quarter 1 Performance Report 2020-21
Contact:	Cllr Graham Sutton, Portfolio Holder for Planning and Infrastructure
	Author/Responsible Officer: James Doe, Assistant Director – Planning, Development and Regeneration Sara Whelan, Group Manager – Development Management and Planning
Purpose of report:	To set out the performance outturn for the service for Quarter 1 of 2020-21
Recommendations	That the report is noted.
Corporate objectives:	All Corporate Objectives are relevant with this annual review of service performance.
Implications:	Financial
	None arising from decisions on this report though the financial indicators for Planning fees and Local Land Charges report an under recovery of income against target levels.
	Value for money
'Value for money' implications	None arising from this report.
Risk implications	None arising from this report. Risks addressed through service level risk register.
Community Impact Assessment	Not applicable for this report.

Health and safety Implications	Not applicable for this report.
Consultees:	Mark Gaynor, Corporate Director Housing and Regeneration Chris Taylor, Group Manager Strategic Planning and Regeneration Sara Whelan, Group Manager Development Management and
	Planning
Background papers:	Performance report (appendix 1)
Glossary of acronyms and any other abbreviations used in this report:	None.

- 1. This report presents the performance outturn for the Planning, Development and Regeneration service for the first quarter (April-June) of the business year 2020-21. The full performance report is at Appendix 1.
- 2. Of 13 indicators, seven are running at green; three at red; and three are for information only.

### Income

- 3. <u>Planning fees income (FIN 16).</u> As mentioned in the last report to the Committee on 16 June 2020 on Q4 2019-20 performance, the Covid-19 pandemic and consequent national lockdown from late March has significantly impacted on the number of planning applications being submitted in Q1 2020-21 and fee receipts. As the performance report at Appendix 1 shows, fees received amounted to just over £236,500 for the quarter against the profiled income target of just over £301,000, representing an underrecovery of 21%. For April, the volume of planning applications received was down by about a quarter on typical levels.
- 4. Since May though, the level of new applications has begun to rise and for the time being is currently at levels pre-lockdown. With this, fee receipts have bounced back to what was expected when the budget for 2020-21 was set. The decline in income in Q1 will however adversely impact on the end of year position despite this. Initially, an under recovery of £300,000 was anticipated. This has been revised, with some caution, down to a £200,000 shortfall by the end of year. The situation could well change as things develop, so the levels of income are being monitored very closely.
- 5. <u>Land Charges Income (FIN17)</u>. The economic effects of the Covid-19 situation have been proportionately more marked on receipts for property search fees, as house purchase transactions fell sharply in Q1. There was an

under-recovery against expected income of some 61% with just over £22,000 received.

- **6.** The drop in income is mirrored by a steep decline in the number of searches received by the Council; 179 requests were received in Q1 against the 417 requests made in Q1 of the previous year.
- **7.** A degree of improvement is expected in Q2 with the easing of lockdown and the introduction of the stamp duty land tax holiday with a zero rate for sales transactions of up to £500,000 in value (until the end of March 2021) as introduced by the Government.

#### **Development Management Performance**

- 8. The only exception to performance in the Development Management service relates to the speed at which minor planning applications are dealt with (DMP05). From the target of 70% to be determined within eight weeks of receipt, performance in Q1 was at 59%.
- 9. The report to the Committee on 16 June of this year referred to a programme of ongoing improvements in the service, including improved reporting arrangements and enhanced case management regimes, with the objective bringing down the average time that cases are being held in the system as work in progress, and reductions in the use of extensions of time agreements.
- 10. This work has involved clearing some of these longer-term cases, and this is the primary reason for performance being low for this indicator for Q1. Performance is now on a rising trajectory for DMP05. From a low of just 37% of cases being determined on time in March 2020, this has risen progressively on a monthly basis with the figures for April at 45%, May 59%, and June 75%.
- 11. Performance elsewhere in the service has been good in Q1. 100% of major applications were determined on time (DMP04) and almost 75% of applications in the other category on time (DMP06). The validation of planning applications was at 94% within three days, against the target of 70% (DMP08) and 100% of planning appeals were defended successfully with nine out of nine appeals going the Council's way (DMP30).

Indicator Name	Results Jun-2020	Last Months Results Mar-20	Last Years Results Jun-19		Comments	Actions
Dacorum Delivers - Efficiend	cies			$\sim$ $\sim$ $\sim$		
MP05 - Percentage of inor applications etermined within 8 eeks	59.14% 55 / 93 Target: 70%	60.32% 38 / 63 Target: 70%	79.8% 79 / 99 Target: 70%	2   1   1	Approver Comments: Data changed on the 17/08/2020 due to issues found in the report used to gather the information. We have put through a lot of out of date decisions hence low performance but good to get those applications completed and performance rising	No Info
MP06 - Percentage of her applications termined within 8 eeks	74.8% 190 / 254 Target: 70%	71.71% 180 / 251 Target: 70%	85.81% 248 / 289 Target: 80%	0   0   4	Updater Comments: Data changed on the 17/08/2020 due to issues found in the report used to gather the information. Approver Comments: Although slightly below - Great	No Info
					to have worked through the backlog created by moving to Uniform	
N16 - Planning Fees	£236508	£1056417	£209438	4   0   0	No Comments	No Info
l actual against ofiled budget ထို	Target: £301080	Target: £1154000	Target: £288500			
N1 TO Search Fees ytd	£22279	£192762	£49297	4   0   0	No Comments	No Info
ual against profiled dget	Target: £57750	Target: £231000	Target: £57750			
Dacorum Delivers - Perform	ance excellence					
1P03 - Percentage of Inning application	2.94% 1 / 34	23.81% 5 / 21	50% 23 / 46	1   1   2	No Comments	No Info
fusals appealed ainst	Target: 35%	Target: 35%	Target: 35%		Approver Comments: This is probably due to low level of work completed by Planning Inspectorate as they have not been able to complete site visits throughout lock down	
1P04 - Percentage of ajor applications termined within 13 weks (YTD)	100% 8 / 8 Target: 60%	63.64% 7 / 11 Target: 60%	55.56% 5 / 9 Target: 60%	1   0   3	Updater Comments: Data changed on the 17/08/2020 due to issues found in the report used to gather the information. Target significantly exceeded	No Info
					Approver Comments: Great results and PPAs help project manage major applications	
1P07 - Percentage of Inning applications	9.63% 34 / 353	5.88% 21 / 357	6.38% 46 / 721	0   0   4	No Comments	No Info
fused	Target: 10%	Target: 10%	Target: 10%		Approver Comments: noted but this is reflective off schemes submitted	

Indicator Name	Results Jun-2020	Last Months Results Mar-20	Last Years Results Jun-19		Comments	Actions
DMP08 - Percentage of planning applications	94% 832 / 883	58% 456 / 790	80% 564 / 706	2   0   2	No Comments	No Info
validated within 3 working days	Target: 70%	Target: 70%	Target: 70%		Approver Comments: Great result and shows hard work in teh team	
LC04 - Average time	5.5 Days	9.73 Days	6.95 Days	0   0   4	Updater Comments: Turnaround time is well under	No Info
taken to process an	· ·			01011	target.	
official Local Land Charges search	Target: 10 Days	Target: 10 Days	Target: 10 Days		Approver Comments: Great customer service but shows lower caseload	
DMP30 - Appeals	100%	85.71%	66.67%	2   0   2	No Comments	No Info
dismissed	9 / 9 Target: 70%	12 / 14 Target: 70%	10 / 15 Target: 70%		Approver Comments: Good result but depends of nature of schemes we handle at appeal	
Dacorum Delivers - Value for	money					
SPR20 - Level of CIL receipts	74590	582824	388339		No Comments	No Info
J	Info Only	Info Only	Info Only			
Regreteration - Deliver a Reg	eneration Plan for Dacor	um				
SPR05Number of new	38 Homes	95 Homes	82 Homes		No Comments	No Info
homes completed	Info Only	Info Only	Info Only			
DMP02 - Number of planning applications	672 Applications	726 Applications	694 Applications		No Comments	No Info
received	Info Only	Info Only	Info Only		Approver Comments: noted we are getting higher than pre-covid levels	